

Configuration Guide:

Implementation of SLV on CSipSimple

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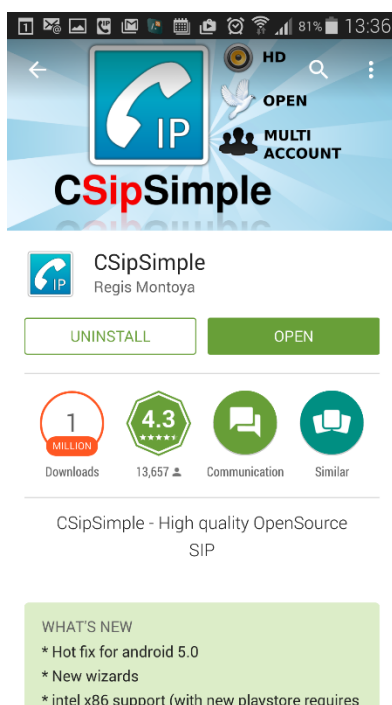
Introduction

The following document is a user guide on how to configure SLV on CSipSimple.

Android SIP client application CSipSimple enables customers to make phone calls from your mobile smartphone. CSipSimple works when you have access to the internet via Wi-Fi on Neotel's LTE network.

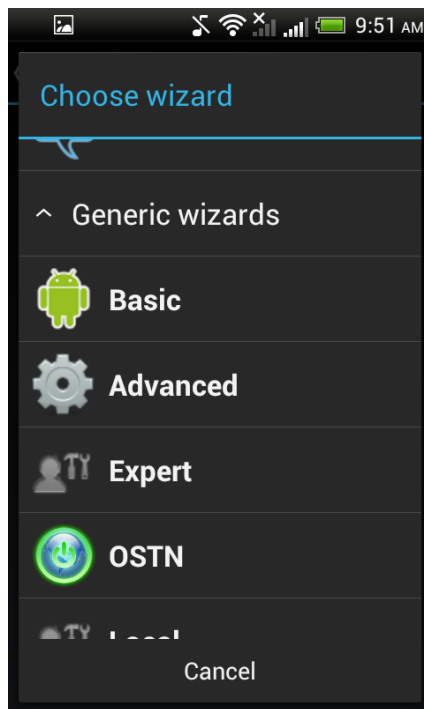
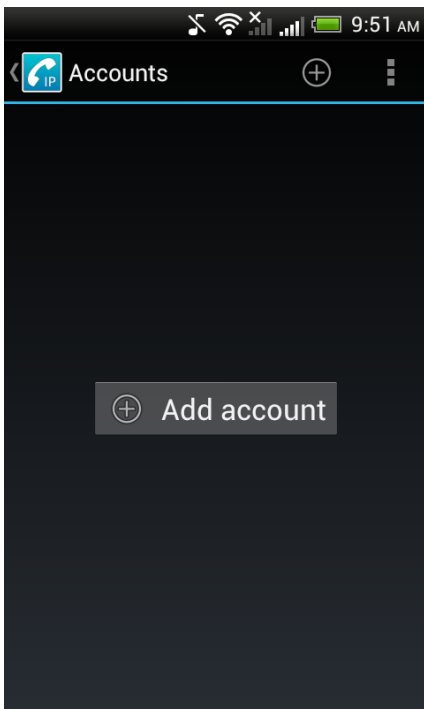
CSipSimple Setup

You can find the latest version of CSipSimple in Android Play Store.

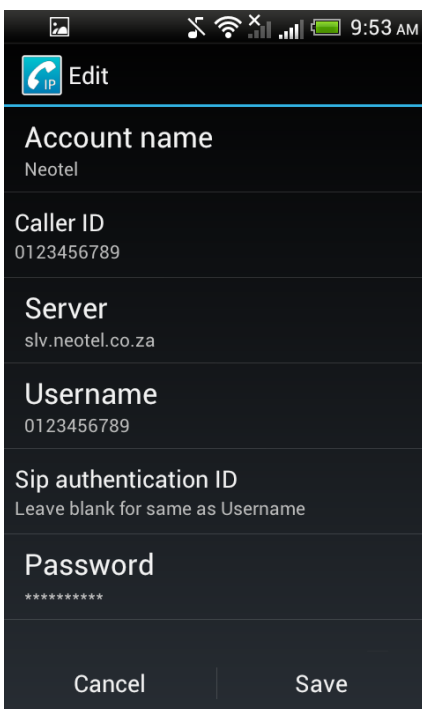


Configure SIP Service

1.) Install the CSipSimple app for your Android phone, open the application. Click on 'Add Account' and choose 'Advanced'.



2.) Enter the following information.



Account Name: Neotel

Caller ID: Use the number assigned to you when signed up for SLV service.

Server: Dependent on your location use the appropriate server

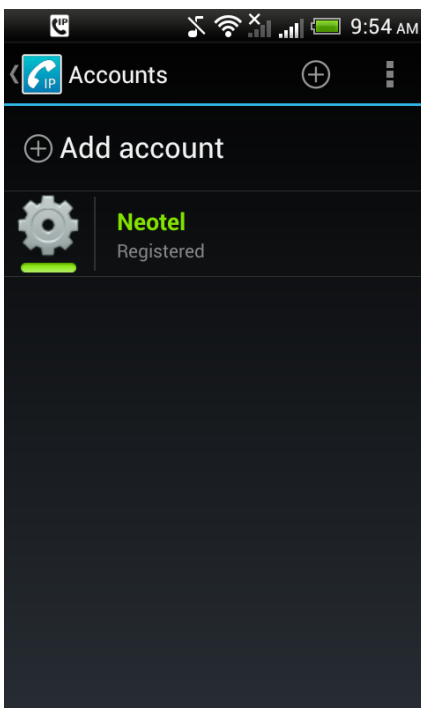
JHB Customers = 41.160.46.68 or jhb.slv.neotel.co.za or slv.neotel.co.za

CPT Customers = 41.164.178.196 or cpt.slv.neotel.co.za

DBN Customers = 41.162.56.132 or dnr.slv.neotel.co.za

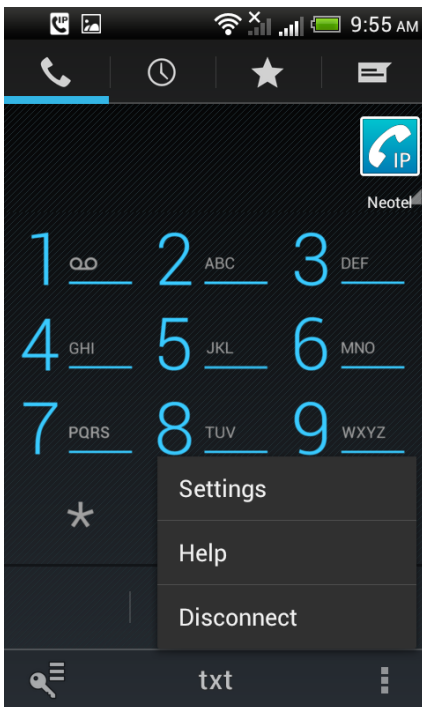
Password: Enter the password assigned to you or your new password which you registered on the portal.

3.) Select 'Save'. The status will change to Registered after details are entered correctly.

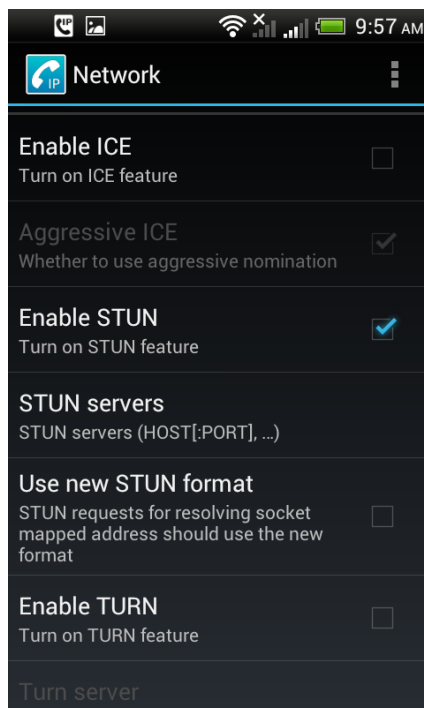
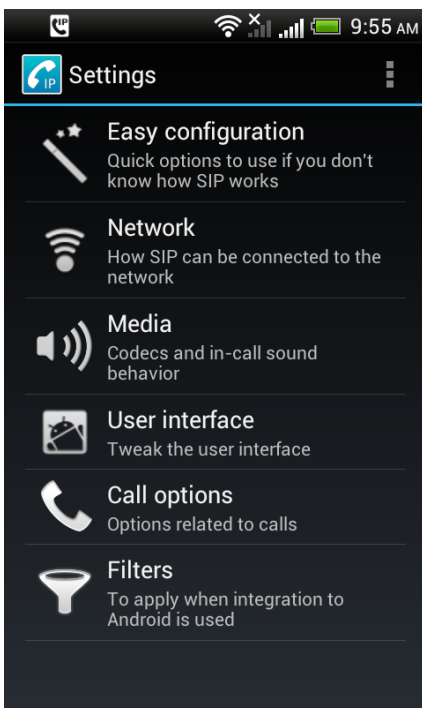


Enable and Configure STUN

4.) From the dialer view, tap on the 3 dots in bottom right corner and then select 'Settings' from the pop-up menu.



5.) Select 'Network' and then tick the checkbox for 'Enable STUN'.



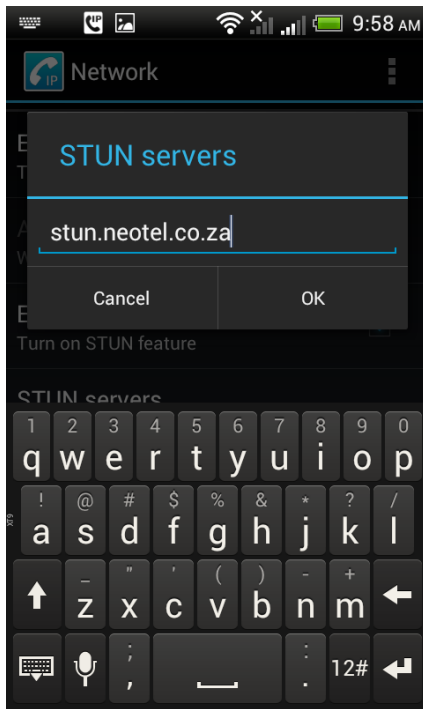
6.) Select 'STUN servers' and type in the STUN server as applicable.

STUN Server: Dependent on your location use the appropriate STUN server

JHB Customers = 41.160.46.75 **or** jhb.stun.neotel.co.za **or** stun.neotel.co.za

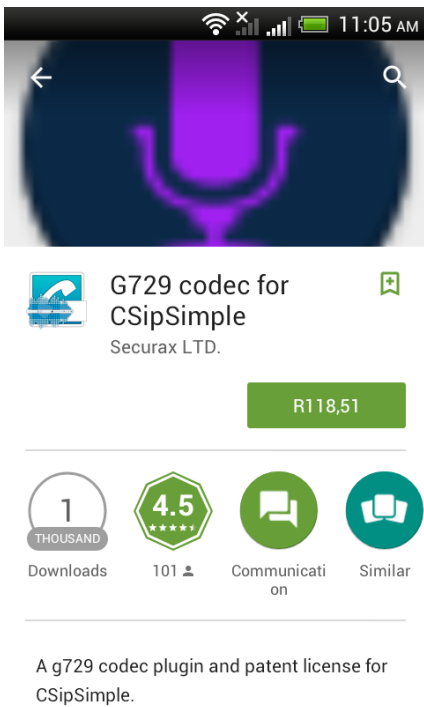
CPT Customers = 41.164.178.203 **or** cpt.stun.neotel.co.za

DBN Customers = 41.162.56.139 **or** dnr.stun.neotel.co.za



Install G729 codec for CSipSimple

7.) By default CSipSimple doesn't support G729 codec. Purchase and install the G729 codec for CSipSimple application found in Android Play Store.



8.) You can now use CSipSimple to make and receive phone calls from your smartphone.