

WIMAX – LTE – OMNI INSTALLATION ADDENDUM FORM

Please acknowledge and obtain approval prior to the installation appointment. Complete with 'X'.

	Yes	No
The service installation requires drilling into the solid exterior wall.		
A black cable will be run from the antenna (usually placed on a roof) to the router		
The antenna needs to be installed on the exterior wall of a building, please ensure you have the appropriate permission to authorize the installation. Sectional title property's usually require approval from the governing body and tenants will require permission from their landlords.		
A 3 – 5 meter mast will be installed in order to give the antenna height to improve Line of Sight to the Neotel base station.		
Access to the roof should not exceed 10 meters in height to accommodate our standard installation equipment, if the access exceeds this height Neotel must be informed to prepare for the installation.		
No unauthorized personnel is allowed to remove the Neotel equipment once installed. The customer is liable for any man-made damages to the equipment and R1000 relocation fees will apply.		
The antenna and router remain the property of Neotel. 30 days notice is required for contract cancelations or relocation of service to plan for the de-installation of equipment. Failure of notification will result in additional charges levied against the customer's account for de-installation and to recover the equipment total costs.		
If an installer has to return to site at the customer's request, or if access is not granted on the agreed date and time you will be billed an additional fee of R800/per hour.		
The termination cost of this services after installation and activation, is R1000.00		
Please be aware that any usage after the installation constitutes acceptance of the contract.		
Authorized Customer Signature		
Name and Surname:	Signature:	Date: YYYY / MM / DD
Legal Entity Name: (if applicable)		
For Neotel Office Use only		
MDN number:		
Comments:		